

RETHREAD ALTERATIONS LLC TERMS OF SERVICE

These Terms and Conditions (“Terms”) constitute the entire understanding and agreement between the Client (“the Client”) and Rethread Alterations LLC. relating to the purchase of the garment alterations described on the Estimate & Final Invoice (the “Services”) and supersedes and replaces any and all prior agreements, whether written or oral, that may exist between them with respect thereto. All alterations agreements are final.

BOOKING POLICIES

Wedding Gown Consultation Fee. There is a \$45 one-time consultation fee to confirm your appointment time. If this fee is not paid within 24hrs of the payment link being sent your time slot will be cleared. For no-show or cancelations without 24hr notice a \$45 rescheduling fee is required.

Estimate and Invoicing. We include all alteration costs at the time of the fitting. Payment is due for services when alterations are completed at final fitting. A breakdown of costs is provided in an estimate after first fitting. Steaming the garment is a separate service that is not included in base tailoring services. The base estimate is subject to change if the Client requests changes after the initial consultation (including those needed due to weight fluctuations or changes in shoes, wearing a belt, undergarment changes etc.) or additional materials are required. All alterations agreements are final. Any further alterations after the garment leaves the final fitting are charged at normal rate

Any changes in Client’s measurements after the first fitting which cause additional or different Services to be rendered are subject to additional charges. Any customization in the design of a garment is based on the information provided at the time of Client’s initial request for such customization. Any changes in the design by the Client after this initial request are subject to additional charges. Clients who come more than 3 1/2 months before their weddings do so at their own understanding that Rethread Alterations LLC. cannot control for changes in fit due to body fluctuations after the final fitting is over.

Fittings, Acceptance. Rethread Alterations LLC. will begin to perform the Services upon acceptance of Estimate provided. Services provided are based on the measurements provided at the time of the Client’s first fitting. Any measurements set forth on the invoice shall be conclusive evidence of the Client’s measurements at the time of the first fitting. Rethread Alterations LLC. cannot be held responsible for wedding dresses, dresses, tuxedo’s, suits, jackets, coats, pants, shorts, etc. that do not fit properly due to weight loss or gain, pregnancy, surgery, failure to wear the same shoes or undergarments from the first fitting, etc.

Any cancellations or reschedules of second, third, or final fittings made within 24 hours are subject to a \$30 appointment fee.

All concerns or complaints are to be addressed with Rethread Alterations LLC. during the fitting process and before the final fitting. In the event of a disagreement, any and all resolutions will be at the discretion and sole responsibility of Rethread Alterations LLC. Should the Client neglect to come for a scheduled fitting, Rethread Alterations LLC. is not liable for the fit or finish work of the garment.

REFUNDS. All tailored garments are altered or made to your measurements and therefore cannot be refunded due to change of mind.

VOUCHERS. All vouchers are valid for six months from purchase date. The voucher must be presented when claiming and is non-refundable.

PICKUP, DELIVERY. All accounts must be paid in full before the Client’s garments can be released. If the Client would like another party to pick up the garment on their behalf, Rethread Alterations LLC. must receive expressed permission and consent with that party’s name. Acceptance of and satisfaction with the Services shall automatically be deemed to have occurred upon the earlier of Client or surrogate receipt of garment.

RETHREAD ALTERATIONS LLC TERMS OF SERVICE (CONTINUED)

Once the garments leave Rethread Alterations LLC. possession, the store and the tailors are not held responsible for the garments. This includes, but is not limited to stains, wear and tear from celebrations, vacation transit, ceremony and/or reception, bustles and/or straps falling out from being stepped or pulled on, etc.

IV. WARRANTY DISCLAIMER. The Client acknowledges Rethread Alterations LLC. makes no guarantee as to the fit of any garments before or after services are performed. Unless otherwise expressly provided herein, all services are provided as-is, and Rethread Alterations LLC. hereby disclaims any and all representations and warranties, express or implied, including without limitation the warranty of merchantability, fitness of a particular purpose.

V. LIMITATION OF LIABILITY. In no event will Rethread Alterations LLC. be held liable for any indirect, incidental, special, punitive, consequential, exemplary or similar damages including without limitation, lost profits, loss of use, pain and suffering or mental anguish, related to or arising out of the Services provided. In no event will Rethread Alterations LLC. be held liable for any direct damages related to or arising out of the services in excess of the price paid by the Client for the service which is the subject of the claim.

VI. FORCE MAJEURE. Any delay or failure in the performance by Rethread Alterations LLC. shall be excused if and to the extent caused by the occurrence of a Force Majeure. Force Majeure shall mean a cause or event that is not reasonably caused by or under the control of Rethread Alterations LLC, including acts of God, fires, floods, explosions, riots, wars, hurricane, terrorism, vandalism, governmental acts, injunctions, labor strikes, and errors or omissions of a manufacturer or its distributor.

VII. RIGHT OF REFUSAL. Rethread Alterations LLC. and/or their contracted seamstresses preserve the right to refuse alterations to any individual under any circumstances at any time.
The Client agrees to the Terms and Conditions outlined above, initiating the beginning of this alteration's agreement.

VIII. DISPUTE RESOLUTION. If any portion of this agreement is deemed to be unenforceable the remainder is still enforceable. If a dispute arises under this agreement it shall be resolved in Yamhill County, Oregon according to the laws of the State of Oregon.